

4 March 2021

Mr E Keller  
C/- Belle Property Manly  
PO Box 43  
MANLY NSW 1655

Dear committee member

Re: SP34151 - 42-44 Victoria Parade, MANLY NSW 2095  
Temporary appointment of strata manager

We write regarding a temporary change in your assigned Strata Manager.

We unfortunately advise that your recently appointed strata manager Ben Major-Mills has found that the position was not suitable for him and has resigned his position with Bright & Duggan effective immediately.

In order to facilitate the continuous management of your scheme until the newly appointed manager is available, we have appointed Chanel Henry-Win to service your scheme until 6 April 2021.

This is a temporary appointment, and we are aware that such a change can be challenging for all involved. The contact email for Chanel Henry-Win is [chanel.henry-win@bright-duggan.com.au](mailto:chanel.henry-win@bright-duggan.com.au).

We understand that with this inconvenience, comes frustration. We want to assure you that we are committed to servicing your needs and are putting additional resources in place to ensure your building is serviced.

So we can ensure you are continually supported, please be assured that all of our specialist teams are continuing to assist and manage their areas of expertise for the total management of the building.

Bright & Duggan will be in correspondence when the newly appointed manager is implemented and finalised to give you contact details.

Thank you for your understanding and patience during this brief period of change over and we apologise for any temporary inconvenience incurred.

If you have any questions, feedback or concerns, please contact the Dee Why Branch Manager Dane Maclachlan via email [dane.maclachlan@bright-duggan.com.au](mailto:dane.maclachlan@bright-duggan.com.au) or our Customer Experience Manager Bill Irwin via [bill.irwin@bright-duggan.com.au](mailto:bill.irwin@bright-duggan.com.au).

Kind regards



Phillip Court  
Executive General Manager - Strata